



As a member of our plan, a committed team of people will work with you and your doctor to manage your health care needs. This team is called an Interdisciplinary Care Team (ICT), which is also known as your Care Management Team.

Every year, you are asked to complete a Health Risk Assessment (HRA) Survey about your health status. Based on your responses, the Care Management Team will create a care plan to help you get the care you need. Your health benefits stay the same, no matter what answers you give.

You may have completed your survey or received a call from us about it. If not, we will call you in the next 90 days to complete the survey in person, by phone or mail.

If you would like to complete the survey now, call the HRA Team at **1-877-761-6233**, Monday-Friday, 8am-5pm (PST). TTY users should call **1-800-718-4347**. For help coordinating your health care or to set up a meeting with your ICT Team, call IEHP DualChoice Member Services at **1-877-273-IEHP (4347)**, 8am-8pm (PST), 7 days a week, including holidays. TTY users should call **1-800-718-4347**.

To your health,
IEHP DualChoice

IEHP DualChoice (HMO D-SNP) is an HMO plan with a Medicare contract.
Enrollment in IEHP DualChoice (HMO D-SNP) depends on contract renewal.